FINAL DEMAND BEFORE LITIGATION

Date: 2/4/2026

To:
Airbnb, Inc.
CSC Lawyers Incorporating Service,
2710 Gateway Oaks Dr., Suite 150N
Sacramento, CA 95833

From:

REDACTED

Airbnb /

REDACTED

Reserva
Listing:
https://a

This letter constitutes my final attempt to resolve this matter before filing suit in Henderson County Small Claims Court.

On December 16, 2025, I sent a formal Notice of Dispute to your registered agent. On December 21, 2025, I sent a Supplemental Notice of Dispute with additional evidence. Your response has confirmed you will not change your decision.

This dispute concerns your decision to refund a guest $514.92 for nights that were non-refundable under your Firm Long-Term Cancellation Policy. Despite my repeated requests, you have refused to identify any contractual basis or policy exception justifying this override.

To avoid litigation costs for both parties, I will accept $2,400 as full and final settlement of this dispute. Payment must be made by certified check or wire transfer and received by February 18, 2026.

If I do not receive payment or a written settlement proposal by February 18, 2026, I will immediately file suit in Henderson County Small Claims Court without further notice.

All legal rights, claims, and defenses are expressly preserved.

Sincerely,

REDACTED

UNITED STATES POSTAL SERVICE

February 10, 2026

Dear C2M LLC:

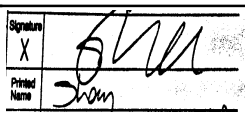
The following is in response to your request for proof of delivery on your item with the tracking number: **9214 8901 3247 3400 2315 4666 46**.

Item Details

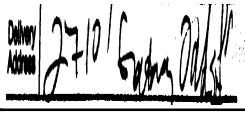
Status:	Delivered, Individual Picked Up at Post Office
Status Date / Time:	February 9, 2026, 11:02 a.m.
Location:	SACRAMENTO, CA 95813
Postal Product:	First-Class Mail®
Extra Services:	Certified Mail™
	Return Receipt Electronic
Recipient Name:	Airbnb Inc
Reference(s):	949568, 231546664

Recipient Signature

Signature of Recipient:



Address of Recipient:



Note: Scanned image may reflect a different destination address due to Intended Recipient's delivery instructions on file.

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Sincerely,
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